

**JANUARY**

**2000**



# NEWSLETTER

## Hello From The Manager

This newsletter is provided to Sunrise Cove owners as a means to report on business conducted at the annual meeting, to publish the maintenance fees for all units for 2000, to emphasize changes in association operating policy and to publicize upcoming resort activities.

## Election Results

Our congratulations are extended to Bill Buell of New Richmond, Wisconsin and Robert Lamm of Altoona, Iowa who were elected at the Annual Meeting as Sunrise Cove property owner representatives to the Board of Directors of the Association. Our thanks are extended to the other candidates in the election and to all owners who participated in the process.

## Winter Happenings

We look forward to your winter visit to the resort. With the recent arrival of winter temperatures, we will now be expecting owners who enjoy snowmobiling, cross country skiing, ice skating or ice fishing. As an alternative, we are looking for owners who enjoy our warm and relaxing environs, taking advantage of the many indoor recreational facilities we offer. I especially recommend you schedule your visit for the last weekend in January so you are at the lake for the annual Okoboji Winter Games. Please don't hesitate to call me if you have questions, comments or if you need any assistance with accommodations.

*Imad M. Shami*  
General Manager

## New Hours & Nightly Specials At Oscar's Restaurant & Lounge

<b>Monday - Thursday</b> Breakfast 7:00a.m. - 11:00a.m. Lunch 11:00a.m. - 1:30p.m. Dinner 5:00p.m. - 9:00p.m.	<b>Friday &amp; Saturday</b> Breakfast & Lunch Same Hours as Monday - Thursday Dinner 5:00p.m. - 10:00p.m.
<b>Sunday</b> Breakfast Buffet 8:00a.m. - 10:00a.m. Brunch Buffet 10:00a.m. - 2:00p.m. Dinner 5:00p.m. - 9:00p.m.	

### — NIGHTLY SPECIALS —

**Monday** - All you can eat fried chicken - \$6.95  
**Tuesday** - Taco Night - \$2.95  
**Wednesday** - All you can eat fish fry - \$6.95  
**Thursday** - ½ Rack of ribs - \$5.95 Full rack - \$8.95  
**Friday** - Seafood Platter - \$14.95  
**Saturday** - All you can eat prime rib - \$14.95

### OSCAR'S LOUNGE

Open Monday through Saturday - Closed Sunday  
Happy Hour: 5:00p.m. - 6:30p.m.  
Specials include well drinks \$1.50 & canned beer \$1.50

## Stone Throw Stores Winter Hours

Check Front Desk For Hours Monday Through Thursday  
10:00a.m. - 5:00p.m. Friday & Saturday  
10:00a.m. - 3:00p.m. Sunday

## Our Pet Policy Is Enforced

Please be reminded that the Rules and Regulations for the Association state that "no bird, reptile, animal or pet of any kind shall be kept or harbored in the Unit or on the Timeshare or Association Property unless the same, in each instance, be expressly permitted in writing by the Association." The Board of Directors recently increased the financial penalty to \$250.00 per violation of this policy. If you have a pet, call us and we will be happy to refer you to a nearby facility to house your pet during your stay at Sunrise Cove.

January 2000

## MINUTES OF THE 1999 ANNUAL MEETING OF THE MEMBERSHIP OF SUNRISE COVE TIMESHARE ASSOCIATION, INC.

The annual meeting of the membership of the Sunrise Cove Timeshare Association, Inc., an Iowa non-profit corporation, was held on the 5th day of November, 1999. The meeting was called to order by Tom Aller at 9:00 a.m. in the Convention Center at Village West Resort in Spirit Lake, IA.

Mr. Tom Aller introduced himself as a representative of the developer and the chairperson for the meeting. He welcomed the members present and gave his opening remarks. He announced a one-day sale for certain timeshare weeks extended only to owners in attendance.

Mr. Aller thanked members of the Homeowner's Advisory Committee and introduced those members in attendance. Those were John & Phyllis McCall, Loren & Shirley Hovland, Pat Forsyth, Darrel & Johanna Rensink, Jerry & Janice Turner, Orvis & Bernice Lilleodden. He also recognized one member couple not in attendance, Robert & Joanne Sosso. He then introduced the following persons representing the Resort:

-Imad Shami, General Manager at Village West Resort -Rod Black, Sales Director at Village West Resort -Dale Goodman, Lane Hospitality

A proxy from the Developer, Village Lakeshares, L.P., was presented designating Mr. Aller to vote their interests at the 1999 Annual Meeting. Along with the Developer's proxy, the presence of the following owners constituted a quorum, as required by the Association By-Laws in order to conduct further business:

Maxine & Marvin Heinrichs	Bob & Jan Lamm	Denise Kelly	Ruth O'Connell	Dennis & Gracia Schrick
Darrel & Johanna Rensink	Gerald Crowell	Ken Simon	Jim Schmidt	Joyce Mellema
Pat Forsyth	Don Johnson	Clayton Schuett	Marilyn & Dick Whitney	Orvis & Bernice Lilleodden
Ed & Arlene Meerdik	Richard Eyster	Ron Carson	Alan Vanden Brink	Phyllis Hintz
Pete & Susan Van Wyhe	Brian Reynolds	Meredith Hanson	Phyllis & John McCall	Loren Hovland
Dean & Joyce Lenz	Susan Ricketts	Lew & Sandra Means	Steve Edwards	Roger L. Meyer
Irvin & Marlyce Klussen	Marcia Willard	Louise Rients	Rich & Cindy Verbeski	Tim Johnson
Byron & Marie Crippin	Rod Black	Terry Kounkel	Bill & Gail Buell	Ron Harris for Vi Adler
Janice Melles	Richard & Sally Henke	Tim Mann	Harold & Beverly Bartz	Harold Werley
Darlene & Kenneth Harms	J.W. Hoel	Sandy & Kenny Keane	Marvin L. Axman	
Clarence & Carol Boote	Ruth & E.J. Larson	Joanne Fox	Pauline & Clarence Stubbe	

Proof of Notice of Meeting was submitted by Mr. Goodman. Steve Edwards confirmed that the Notice of Meeting was received.

Minutes of the 1998 Homeowners Meeting were presented. A motion was made by Darrel Rensink and seconded by Bob Lamm to dispense with a reading of the minutes and to accept the minutes of the 1998 Homeowners Association Meeting as presented.

Mr. Aller presented the Rules of Order for conduct of an election, which included:

1. Only bonafide co-owners and valid proxy holders will be allowed to vote and participate in the discussion.
2. Anyone appearing on the ballot can withdraw their nomination.
3. Additional candidates can be submitted from the floor.

The Board of Directors election proceeded. Inspectors of the election were Phyllis McCall and Richard Eyster. They were confirmed by a motion made by Bob Lamm and seconded by Mr. Rensink. Mr. Aller listed the nominees and called for additional nominations from the floor. None were received. After a review of election procedures the poll were closed.

Mr. Goodman was introduced and reviewed the audit of the financial operations of the Sunrise Cove Timeshare Association, Inc. for the year ended December 1998. He also reviewed the financial report, year 2000 budget and maintenance fee amounts.

Imad M. Shami, General Manager, gave a report on resort operations.

- Oscar's Restaurant is now open year round with three meals served.
- The Village Princess had a successful year.
- New staff members were introduced.
- No pets policy was reiterated.

Unfinished business: None.

New business:

Dale Goodman presented a video about the political advocate group for timeshare owners known as ARDA-ROC. He explained a \$3.00 optional fee will be included as a part of Maintenance Fees for the year 2000.

Mr. Goodman introduced Esther Grisham an RCI representative who held a drawing for RCI gifts and invited owners who have questions regarding RCI to contact her after the meeting. She also talked about positioning for Sunrise Cove to achieve RCI's Gold Crown status.

Mr. Aller opened the meeting for questions and comments:

- An owner voiced concerns about responsiveness of on site management and the closing of Betsy's Diner for the off season.
- One owner explained the importance of directing concerns to Village West on site personnel for resolution and not direct to RCI, which would lower ratings.
- One owner asked about frequency of mailing of newsletter which is sent twice a year.

The voting results of the new Board of Directors were announced. Bill Buell and Robert Lamm were elected as the Association Representatives of the owners on the Board of Directors.

The meeting was adjourned at 10:45 a.m.

Recorded by Shelly O'Hara

Approved by Thomas L. Aller, Vice President

Submitted by Dale F. Goodman, Assistant Secretary

### Towel Exchange

Effective February 1, 2000, Sunrise Cove will offer a complimentary towel and linen exchange on Mondays and Thursdays of each week. A one-for-one exchange may be made between the hours of 8:00a.m. and 4:00p.m. on those days.

### Unit Supplies

The resort stocks each timeshare unit with an initial supply of paper goods, soaps and detergents prior to each occupancy. For your convenience, additional quantities of these items are available for sale at the resort.

### Unit Occupancy Confirmed

Following the November visit of our RCI representative, certain changes were made in policy to confirm our allowed occupancy in each timeshare unit. As a result, the roll-away bedding was removed from several of the units and will not be allowed in the future.

## 2000 MAINTENANCE FEES

	Studio	One Bedroom	Town-houses	Boji Studio	Boji 1-Bed	Boji Suite	Spa	Rustic	Mansion
<b>ADMINISTRATION</b>	44.84	44.84	44.84	44.84	44.84	44.84	44.84	44.84	44.84
<b>MAINTENANCE</b>									
Interior/Exterior	25.05	44.22	46.02	25.33	30.55	34.44	40.16	64.67	74.67
Landscaping & Grounds	2.90	2.90	2.90	2.90	2.90	2.90	2.90	2.90	2.90
<b>RECREATIONAL</b>	13.94	13.94	13.94	13.94	13.94	13.94	13.94	13.94	13.94
<b>INSURANCE</b>	4.71	4.71	4.71	4.71	4.71	4.71	4.71	4.71	4.71
<b>SECURITY</b>	4.45	4.45	4.45	4.45	4.45	4.45	4.45	4.45	4.45
<b>UTILITIES</b>									
Gas, Water, Sewer, Electric	29.11	60.22	66.29	36.98	52.10	60.18	52.13	80.61	96.18
Telephone	3.78	3.78	3.78	3.78	3.78	3.78	3.78	3.78	3.78
<b>FRONT DESK</b>	9.29	9.29	9.29	9.29	9.29	9.29	9.29	9.29	9.29
<b>HOUSEKEEPING</b>	18.46	39.59	54.15	26.77	45.83	59.60	40.59	84.93	84.93
<b>JANITORIAL</b>	3.83	3.83	3.83	3.83	3.83	3.83	3.83	3.83	3.83
<b>VILLAGE PRINCESS</b>	2.15	2.15	2.15	2.15	2.15	2.15	2.15	2.15	2.15
<b>ANNUAL AUDIT</b>	1.18	1.18	1.18	1.18	1.18	1.18	1.18	1.18	1.18
<b>BAD DEBT</b>	7.68	7.68	7.68	7.68	7.68	7.68	7.68	7.68	7.68
<b>SUB TOTAL</b>	171.37	242.78	265.21	187.83	227.23	252.97	231.63	328.96	354.53
<b>RESERVES</b>	20.12	40.24	50.30	25.32	53.80	79.12	40.23	118.12	94.83
<b>Total Before Management</b>	191.49	283.02	315.51	213.15	281.03	332.09	271.86	447.08	449.36
<b>MANAGEMENT FEE</b>	19.15	28.31	31.55	21.31	28.10	33.21	27.19	44.71	44.94
<b>SUB TOTAL</b>	210.64	311.33	347.06	234.46	309.13	365.30	299.05	491.79	494.30
<b>REAL ESTATE TAXES</b>	24.46	46.20	55.57	35.90	55.25	81.28	46.20	110.77	97.07
<b>TOTAL FEE</b>	<b>235.10</b>	<b>357.53</b>	<b>402.63</b>	<b>270.36</b>	<b>364.38</b>	<b>446.58</b>	<b>345.25</b>	<b>602.56</b>	<b>591.37</b>

## VISIT US ON THE WORLD-WIDE WEB

[www.sunrisecove.com](http://www.sunrisecove.com) [www.villagewestresort.com](http://www.villagewestresort.com) E-mail [fun@villagewestresort.com](mailto:fun@villagewestresort.com)